Survivors say they want health providers to:

- Be nonjudgmental
- Listen
- Offer information and support
- Not push for disclosure

C: Confidentiality

- Know your state’s reporting requirements and share any limits of confidentiality with your patients.
- Always see patients alone for part of every visit so that you can bring up relationship violence safely.
- Make sure you have access to professional interpreters and do not rely on family or friends to interpret.

“Before we get started I want to let you know that I won’t share anything we talk about today outside of the care team here unless you were to tell me about [find out your state’s mandatory reporting requirements].”

UE: Universal Education + Empowerment

- Give each patient two safety cards to start the conversation about relationships and how they affect health.
- Open the card and encourage them to take a look. Make sure patients know that you’re a safe person for them to talk to.
- Offering safety cards to all patients ensures that everyone gets access to information about relationships, not just those who choose to disclose experiences of violence.

“I’m giving two of these cards to all of my patients. They talk about relationships and how they affect our health. Take a look, and I’ve also included one for a friend or family member. On the back of the card there are resources you can call or text, and you can always talk to me about how you think your relationships are affecting your health. Is any of this a part of your story?”

S: Support

- Though disclosure of violence is not the goal, it will happen -- know how to support someone who discloses.
- Make a warm referral to your local domestic/sexual violence partner agency or national hotlines (on the back of all safety cards).
- Offer health promotion strategies and a care plan that takes surviving abuse into consideration.
- What resources are available in your area for survivors of domestic and sexual violence? How about for LGBTQ, immigrant, or youth survivors? Partnering with local resources makes all the difference.

“Thank you for sharing this with me, I’m so sorry this is happening. What you’re telling me makes me worried about your safety and health...

A lot of my patients experience things like this. There are resources that can help. [Share name, phone and a little about your local DV program] I would be happy to connect you today if that interests you.”

For more information or to order materials contact the National Health Resource Center on Domestic Violence:

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ipvhealth.org | for community health centers: ipvhealthpartners.org