



## **Donor & General Privacy Policy**

Last Revised: May 25, 2018

### **General Statement**

We appreciate your visit to the website for Futures Without Violence (the "Site"). By using the Site, you agree and consent to the following privacy policy ("Privacy Policy") of Futures Without Violence. If we decide to change our Privacy Policy, we will post those changes on this page, so be sure to check back periodically. If you do not agree to this Privacy Policy, please do not use the Site. If you are receiving emails from Futures Without Violence and no longer wish to receive such communication, please email us at [info@futureswithoutviolence.org](mailto:info@futureswithoutviolence.org).

Parts of the Site may make far less use of personal information than we have outlined in this Privacy Policy, but we wanted to provide you with an inclusive statement of our practices.

### **Collection and Use of Data**

We respect your preferences concerning the collection and use of your personal data. Futures Without Violence collects information from users for the following purposes:

1) To select content.

Information may be collected to help create website content and navigation that is most relevant and user friendly for visitors. This includes information collected as a result of site navigation and information provided in forms.

2) To respond to user inquiries and requests for information.

This information includes registrations for newsletters and specific requests for further information.

3) To engage in communications.

When you make a donation or order a product or service, we may need to know your name, e-mail address, shipping & billing address, phone number, and credit card information. We also may need to know and collect information relative to supporting your relationship with Futures Without Violence such as your date of birth (to ensure age appropriate content and compliance with applicable laws) and taxpayer information. This allows us to process and fulfill your donation or order. This information may be collected and stored as part of the transaction (donation or purchase) history. Futures Without Violence may need to share some of this information with delivery services, credit card clearing houses, and other similarly-situated third parties that are required to accomplish the transaction.

When you subscribe to e-alerts, the information you enter is used to send the requested information.

We may also use this information to occasionally notify you about important functional changes to the Site and other issues in which we think you may be interested. Each message we send you will include information on how to unsubscribe yourself from our mailing list.



#### 4) To comply with of legal requirements.

Futures Without Violence may be required to provide personally identifiable information in order to comply with legally mandated reporting, disclosure, or other legal process requirements or obligations, and to process your personal information for legitimate interests such as administrative purposes, for internal and external security and safety, and to defend against legal claims.

### **Donor Privacy Policy**

Futures Without Violence does not sell, share, or trade donors' names or personal information with any other entity, except when legally required to disclose such information. We do not send mailing to our donors on behalf of other organizations. Use of donor information is limited to the internal purposes for furthering the stated mission and programs of Futures Without Violence.

We may publish donor names in an Annual Report or other collateral to recognize donor support which may be available for viewing online. We honor all requests for donors who prefer to give anonymously and safeguard such preferences along with stored donor contact information.

This policy applies to all information received by Futures Without Violence, both online and offline, on any Platform ("Platform", includes the website and mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors' information will only be used for purposes necessary to process the donation.

### **Security**

Futures Without Violence is concerned with the security of the personally identifiable information we have collected and has in place reasonable measures to prevent unauthorized access to that information. These measures include - policies, procedures, and technical elements relating to data access controls. In addition, Futures Without Violence uses standard security protocols and mechanisms to exchange the transmission of sensitive data such as credit card details.

When you make a donation, place orders, or access your account information, we offer the use of a secure server. The secure server software (SSL) encrypts all information you input before it is sent to us. Furthermore, all of the customer data we collect is protected against unauthorized access.

Futures Without Violence assures you that the identity of all who contact us through the Site is kept confidential: we do not sell, trade, or rent your personal information to others. Futures Without Violence may release account information when we believe, in good faith, that such release is reasonably necessary to: (i) comply with law, or (ii) protect the rights, property or safety of Futures Without Violence, our users, or others.

As with most other Internet sites, our web servers record the IP address of each visitor to the Site. This IP address tells us which domain you visited from (for instance, aol.com), but not your email address or other private and personal information. We use this information to help diagnose problems with our servers, to administer the Site more effectively, and to gather broad demographic information about what countries and domains our visitors hail from and their behavior on the Site.



## Data Retention

We will retain your information for as long as your account is active unless you opt out in accordance with this policy. You may opt out here:

### Changing Your Information & Contacting the Website

The Site gives users the following options for removing their information from our database to no longer receive communications or services from us, or for changing or modifying information previously provided:

1. Send an email to [info@futureswithoutviolence.org](mailto:info@futureswithoutviolence.org)
2. Send postal mail to the following address:  
Futures Without Violence  
100 Montgomery Street, The Presidio  
San Francisco, CA 94129
3. Call the following telephone number: **415-678-5500**.

When contacting us to change your status, please be sure to include any information that would help us identify you on our lists, such as complete contact information (name, postal address, telephone number, and email address), any Futures Without Violence account number(s), or information about avenues in which you gave us your contact information online.

You may update or change information related to your donation or purchase account by sending an email to [info@futureswithoutviolence.org](mailto:info@futureswithoutviolence.org).

## Changes to This Policy

Futures Without Violence reviews its Privacy Policy periodically. We reserve the right to make changes to this Privacy Policy without advance notice. We reserve the right, at our discretion, to modify or remove portions of this Privacy Policy at any time. This Privacy Policy applies to all websites produced and maintained by Futures Without Violence. We may update this policy from time to time to describe how new site features affect our use of your information and to let you know of new control and preference features that we provide you.

## Third Party Platforms

We have no influence on the retention, collection or processing of data through third party platforms (Example: Facebook, Twitter, and Instagram).

## Third Party Links

Futures Without Violence also provides links to third party sites we believe may be of interest to you. These sites are provided as a convenience and are beyond our control. These sites are not operated by Futures Without Violence and we are not responsible for the content or privacy practices of these third party websites. You are advised to check the privacy policies of those sites before providing your personal information to them. This Site may also be linked to websites operated by organizations affiliated with Futures Without Violence. Visitors to those websites should refer to the separate privacy policies and practices pertaining to those sites.

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