COLLABORATIVE COMMUNITY RESOURCE MAPPING TO SUPPORT SURVIVORS OF DV/SA/HT

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Credit and Disclaimer

This webinar is part of a project entitled Building Collaborative Responses to Trafficked Victims of Domestic Violence and Sexual Assault, supported by the Department of Justice, Office on Violence Against Women.

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Learning Objectives

As a result of this webinar, participants will be better able to:

- Recognize the intersections of human trafficking and domestic and sexual violence.
- Identify the needs of survivors and internal and external community services that can provide trauma-informed and strength-based support.
- Apply strategies for community mapping and building a resource exchange in your community.
- Utilize tools and resources for building and enhancing collaborations and partnerships to support survivors.
Human Trafficking Intersections and Vulnerability

Sexual Exploitation
- Sexual Assault/Harassment
- Intimate Partner Violence

Low Access to Health Care

Child Abuse & Runaway Youth

Low Literacy

Systems of Oppression
- Discrimination
- Immigration Status

Poverty Homelessness

Labor Exploitation
Identification of Community Needs and Building Partnerships

Consider, do you think your collaboration or community is equipped to meet the needs of the following survivor subgroups?

- Survivors of labor trafficking
- Survivors of sex trafficking
- Survivors with disabilities
- Survivors in rural settings
- Survivors using/misusing substances
- American Indian/Alaska Native survivors
- LGBTQ+ survivors
- Youth/young adults
- U.S. born survivors
- Foreign-born survivors, different language needs
# Needs of Those Who Have Been Trafficked

## Acute Crisis
- Housing
- Food
- Medical and Mental Health
- Legal - Emergency
- Child Care Assistance
- Language Access
- Safety Planning

## Stabilization
- Case Management
- Goal and Safety Planning
- Mental Health
- Legal
  - T Visa, U Visa, VAWA, Asylum (immigration)
  - Civil, Criminal History, Protection Orders
- Self Sufficiency
  - Debt, Credit
  - Employment, Education
Accessibility Considerations: Language & Disabilities

- Immediate intake, assessment, and follow-up
- Police report, court hearing, and SART exam accompaniment
- Translated legal and non-legal documents
- Indigenous languages and variances in dialects, and written script
- American Sign Language Interpretation
- Other?

## Advocacy & Collaboration to Meet the Basic Needs of Survivors

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
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| **Universal Education** | • Setting the Stage / Framing the Conversation  
|                         | • Sharing resources for client/survivor, friends, and family, regardless of disclosure that they need help |
| **Identification**      | • Partnerships, Response Protocols, Strategies in Place  
|                         | • Inquire directly and be ready with supportive responses. Assess for intersection.                      |
| **Crisis Response**     | • Help meet the basic needs  
|                         | • Safety, housing, emergency medical, food, clothes, etc.                                               |
| **Follow-up Support**   | • Legal services, housing, food, health, advocacy  
|                         | • Accompaniment and connection to support services and community. Self-sufficiency planning.            |
Possible Multidisciplinary Collaborative Partners To Help Support the Needs of Survivors

Survivor

Medical/Mental Health

Law Enforcement

Legal Services

Social Services

Culturally Specific Programs

Faith Based

Housing

Advocacy

Domestic/Sexual Violence Programs

Schools/Colleges
How is your agency currently identifying resources and building partnerships in your community?

1. To support survivors in **acute crisis**
2. To support survivors **during stabilization**
Why Community Resource Mapping?

- Can help identify the capacity of your programs and to uncover needs and resources.

- Identifying resources and cultivating relationships with service providers is key for coordination and communication to support survivors, within organization, inter-agency, and across systems.

- Success is measured by our efforts to reduce isolation and improve outcomes for health and safety of survivors.
What existing community resources can be leveraged?

Consider:
1. Individuals
2. Associations—Interest Groups
3. Organizations

Who are they?
What do they have?

Handout 1: Community Asset Mapping Worksheet
Poll: Community Resources

What level of community resources are you leveraging the most?

- Individuals
- Associations – Interest Groups
- Organizations
Community Resource Mapping
Tier Approach

Internal
• Within your organization

Local Community
• Services in your area
• Listing
• Interactive resource exchange

Regional
• Multi-county, statewide

Targeted issue or service area
• i.e. housing, self-sufficiency, substance use
Internal review of organization’s capacity to support survivors of human trafficking

Reflect on your organization to evaluate:

- What are your values regarding serving survivors of HT/DV/SA?
- What is currently in place?
- Staff readiness and training?
- Case management strategies and needs?
- Policies, protocols, or MOUs in place?
- Funding support and limitations?
Internal Programmatic & Organizational Resources

Community Collaboration

Agency Organization Capacity

Organization's Team/Project

Self-Individual

Survivor

Core values
Resource Mapping Stages

1. Pre-planning
   - Interest, needs, capacity, budget
   - Recruit partners, develop vision, clarify roles

2. Formalize collaboration and partnership
   - Establish goals, develop work plan, build structure
   - Define the community or resources to be mapped

3. Gather information, resources
   - Online research
   - Engage community, survey, direct contacts, meetings
   - Formalize the information

4. Identify gaps and overlaps in services,
   - Coordination, communication, protocols, agreements
   - Share information, engage others
Step 1: Recruit Partners to Bolster Collaboration, Identify Needs and Gaps

Consider:

- What are needs of trafficking survivors, compared to those of other crime victims?
- What services currently exist for trafficking survivors?
- Who is serving human trafficking survivors?
- What assistance/support do service providers need to effectively serve trafficking survivors?
- Are there any gaps?
Step 2: Identify and map services & resources in your community

Identify who provides services in your community to support survivors and their role.

- Crisis Response, Advocacy & Case Management
- Government Agencies
- Medical and Mental Health
- Legal Services
- Community Resources
- Law Enforcement Response
- Employment and Education Support

Handout 3: Resource Mapping Toolkit
Who can meet needs and what is their role and capacity?

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<thead>
<tr>
<th>Points of Contact</th>
<th>Community Served and Focus</th>
<th>Capacity/Training Needs?</th>
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<tbody>
<tr>
<td>Role, Responsibility</td>
<td>Shelter</td>
<td>Anti-Human Trafficking</td>
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<td>Legal support</td>
<td>Case Management</td>
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<td>Males</td>
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<td>People with Disabilities</td>
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| **Stabilization support** | | |
| Case management | | |
| Legal representation | | |
| Employment/education | | |

Assessment Questions

- Capacity
- Gaps
- Collaboration Opportunities

Handout 4: Mapping Worksheet Excel
Strategies and Tools Chat Exchange

- Google Exchange
- Google Maps (free)
- 211
- NC Cares 360

What strategies or tools have you used or found helpful?
Choosing the right tools for the objective is KEY

- Public Engagement – Virtual, Interactive Data Collection
- Story Telling – Spatial Visualization of Data
- Analysis – Effective Optimization of Resources and Focus
- Resource Identification – Leveraging Public Data

...To Support Victims and Survivors of DV/SA/HT
What Is GIS Mapping

Geographic Information System

It is a process that integrates data with geographic location to create a powerful tool for analysis and data management.

- Virtually all types of data can be mapped
- Helps visualize patterns and relationships in a spatial context
- Optimizes the decision-making process
How It Works

It starts with a base map – a general geographic map. Data sets and information associated with specific locations are aggregated, or separated, by categories forming independent “layers.”

Points, descriptions, occurrences, statistics, conditions, etc.

Because the layers are independent, they can be arranged one on top of the other over the base map to gain new perspectives about how the data relates to both location and to the other layers of information.
Public Engagement
Virtual, Interactive Data Collection

Victims of Human Trafficking in Native Communities Program

NCDOA – Council of Women and Youth Involvement & NC Commission of Indian Affairs

Map Your Resource

Option for discussion in the map between users.

Community Resource Builder
A pilot project designed to help service providers and community advocates build and expand capacity to serve Native American communities, including victims of human trafficking in Halifax, Harnett, Person, Robeson, and Sampson counties.

https://planningcommunities.mysocialpinpoint.com/community-resources-doa/home/
Benefits - Back End Data Collection

GIS Technology Provided by Planning Communities, LLC
By bringing the Public Transit System, Naturally Occurring Affordable Housing (NOAH), and Existing Public Housing into the same map, the disconnect between public housing, low-income housing areas, and public transportation becomes obvious.

NOAH exists mainly in the more rural areas of Wake County. As gentrification and redevelopment boom, low-income households are forced off the public transit system with few alternative solutions. Transportation becomes the barrier to work and other Social Determinants to Health.
Resource Identification and Documentation
Leveraging Public Data

Compiling Resources from Sectors and Systems

- Faith-based
- Shelters
- Non-profits
- Emergency Facilities
- Public Services: Health Department, Human Services
- Education and Training Facilities
- Emergency Responders: EMT, Highway Patrol, Sherriff

The Power Is Actually Behind the Map – It’s the DATA!
Using an online or website survey, Community Partners fill out a survey that queries the vital information about their services and it is then captured in a spreadsheet and uploaded onto the map along with the services and contact information.
The **Connect Homeless** App is designed to help street ministries with CARE POINT track homeless encampments, the number of people they serve, safety concerns, and opportunities to connect people experiencing chronic homelessness to services using their cell phones including youth at risk for trafficking.

**Queries:**
- # of people at the site
- Children 0-10, Youth 11-24, Elderly, Women, Men, People with Disabilities, Re-entry, & Veterans,
- Safety Concerns, and
- Language Assistance Needs
GIS Tools Take Aways

Collaboration – Requires Relationships, Trust, and Like Hearts

GIS Tools Can:

- Identify Resources
- Help Collect and Track Data
- Create Innovative and Effective Public Engagement
- Perform Analysis
- Provide Evidence-Based Platform for Planning and Development
- Save Time and Resources

However, it will be the relationships forged that build the network!
Step 3: Establish and Formalize Partnerships

Collaboration and coordination with multiple community partners is key.

- Ensure the use of a survivor-centered approach.
- Cross-train staff on your organizations’ services and visit one another’s physical space.
- Identify a single point of contact within each agency to ensure coordination of services and warm referrals.
Step 3: Establish and Formalize Partnerships (continued)

- Identify and promote procedures and policies that can support survivors with their trauma experience.

- Assess and develop confidentiality and safety protocols in collaboration with service providers.

- Define roles and process for collaboration in writing, including an MOU, if necessary.

- Define the level of collaboration:
  1. **Cooperation**, support by referring & identifying services
  2. **Coordination**, exchange information, engaged in mutual projects
  3. **Collaboration**, strategic partner, formalized roles and agreements
Memorandum of Understanding (MOU) Can Help:

- Establish a formal working relationship.
- Create an avenue for bi-directional warm referrals.
- Identify strategies to serve survivors more holistically through coordinated care.
- Clarify roles, responsibilities, and define provision of services based on the population served.
- Clarify financial obligations, if any, associated with the services.

Find an MOU template here: https://ipvhealthpartners.org/partner/
Summary

- Survivors have a range of emergency, short and long-term needs.
- Community mapping can help identify the capacity of your program and others, in meeting these needs.
- Multi-disciplinary and collaborative responses strengthen the coordination of services for those experiencing HT/DV/SA.
- Success is measured by our efforts to reduce isolation and improve outcomes for survivor health and safety.
Thoughts on what you just heard?

Questions?
Resources

- 10 Action Steps: Building and Sustaining Collaborations to Support Trafficking Survivors of Domestic Violence and Sexual Assault, A Toolkit for Advocacy Programs

- Community Resource Mapping Toolkit

- Connecting the Pieces: Internal and External Resource Workbook

- List of Resources
Building Collaborative Responses to Trafficked Victims of Domestic Violence and Sexual Assault TA

Futures Without Violence is funded by OVW to provide training and technical assistance to advocates, law enforcement, legal professionals, and others as they build collaborative responses to trafficked survivors of domestic violence and sexual assault.

Learn more: https://www.futureswithoutviolence.org/organizational-leadership-training/building-collaborative-responses-to-human-trafficking/

What we do:
• Share resources and adaptable tools
• Host topical webinars (see webinar archive)
• Provide technical assistance and training

Contact: learning@futureswithoutviolence.org
Thank you and evaluation

Please take a moment to take a short evaluation and request a certificate of participation.

https://www.surveymonkey.com/r/ColMappingEval

Learn more:

https://www.futureswithoutviolence.org/human-trafficking

For questions and resources, contact:

learning@futureswithoutviolence.org