Supporting the Health and Economic Needs of Domestic Violence/Sexual Assault and Trafficking Survivors during the COVID-19 Public Health Emergency

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About this Zoom Webinar Platform

• You may listen to audio through the phone or through the computer.

• All participants are muted.

• You may use the chat box for questions and comments.

• To access the chat box, please click the "chat" icon on the bottom menu of your screen.

• When using the chat box, please be sure to select “All Attendees and Panelists” from the dropdown menu in the bottom left corner of the chat box.

• Slides, handouts, a link to the webinar recording will be emailed to all participants after the webinar.
Credit and Disclaimer

This webinar is part of a project entitled Building Collaborative Responses to Trafficked Victims of Domestic Violence and Sexual Assault, supported by the Department of Justice, Office on Violence Against Women.

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Building Collaborative Responses to Trafficked Victims of DV/SA

Futures Without Violence is funded by OVW to provide training and technical assistance to advocates, law enforcement, legal professionals, and others as they build collaborative responses to trafficked victims of domestic violence and sexual assault.

Learn more: https://www.futureswithoutviolence.org/human-trafficking

• National Institutes: Next Institute in the Early Fall of 2020
• Resources and adaptable tools
• Webinar archive
• TA Assistance: Phone, email, virtual, and on-site TA and trainings.

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Welcome and Introduction of Presenters

Anisa Ali, MA
Sarah Gonzalez Bocinski, MPP
Anna Marjavi

Kiricka Yarbough Smith
Human Trafficking Program Director
NC Department of Administration
North Carolina Council for Women and Youth Involvement

Tina Pennington
Founder & Executive Director
The Beloved Haven
(North Carolina)
About our Webinar Attendees

WEBINAR REGISTRATION REPRESENTATION

- Domestic & Sexual Assault Programs
- Social Services
- Legal Services
- Community Advocacy
- Child Welfare & Advocacy
- Government Local & Federal
- Health Services
- Tribal
- Other

YEARS SUPPORTING HUMAN TRAFFICKING SURVIVORS

- 0-12 months: 16%
- More than 5 years: 23%
- 1-2 years: 14%
- 2-3 years: 10%
- 3-5 years: 10%
- No experience: 27%
- Other: 10%
Learning Objectives:

1. Learn how domestic violence and sexual assault programs are adapting their services to meet the needs of human trafficking/domestic violence/sexual assault survivors during the COVID-19 public health emergency.

2. Know how to initiate and/or expand formalized human trafficking collaborative partnerships with community health centers.

3. Describe how to develop and/or strengthen partnerships between and among victim service providers and local workforce development and educational service providers to address human trafficking.
Today’s Agenda

COVID-19: Impact on Health, Trafficking and Domestic Violence/Sexual Assault Survivors, and their Families

Tina Pennington, Founder & Executive Director, The Beloved Haven

Supporting Survivor Health and Promoting Survivor Safety: Collaborating with Community Health Centers

Supporting Economic Needs of Survivors: Partnering with Workforce Development Boards

Questions & Answers chat

Evaluation and closing
COVID, Domestic Violence and Sexual Assault

Increased vulnerability and risk for violence

- Reduced access to resources and support
- Increased disconnection from social support systems
- Increase of stressors
  - Job loss, financial strains
  - Being at home with family members 24/7
- Social Inequities intensified
  - Increased burdens for underserved communities
Overlap & Intersections

- Human Trafficking
- Domestic Violence
- Sexual Violence
- Power & Control
COVID, Human Trafficking, and Children

- Some similar evolving dynamics/challenges as domestic violence
- Economic fallout, increased vulnerability to exploitation (labor and sexual) as people struggle to meet basic needs (housing, food, childcare)
- Anticipate increased domestic violence/HT intersectionality
- Children in foster care, homeless youth at increased risk
- Increased HT recruitment for youth & college age students
Impact on Survivor Services

- Housing
- Healthcare
- Outreach
- Transportation
- Mental Health
- Advocacy
Impact of COVID-19 on DV/SA/HT Survivors

- Loss of employment creating financial instability for survivors
- Lack of access to quality healthcare for chronic illnesses
- Survivors are often sheltered in place with their abusers
- Isolation from family, friends, school, employment, and their other usual support systems
North Carolina: COVID-19 Strategies

- Leveraging Existing Partnerships and building new collaboratives
  - Grocery stores, essential supply stores, and restaurants/food vendors for most NC counties
- Increased support for survivors & transitional housing
- Designated shelter space for isolation or quarantine
- Working with funding agencies to reallocate grant funds to address acute needs.
Lessons from the Field: The Beloved Haven

Mission:
Providing Hope and Support Services for Victims of Human Trafficking

Tina Pennington
Founder & Executive Director
Moyock, NC
Beloved Haven Services

Support Services for Survivors

- Heart & Soul drop-in center
- Case management
- Systems advocacy
- Transportation
- Connection to temporary housing, temporary emergency shelter (24-72 hours)
- Medical attention trauma counseling, and other needed services

Community Outreach

- Street outreach and community education on human trafficking
Service Delivery Adaptation & Outreach Due to COVID-19

Response to COVID-19

Emergency Bags
Clothes, Toiletries, Personal Hygiene Products

Gift Cards
Grocery, Gas, Amazon

Emergency Services
Drop-In Center

SUPPORT
Helpline
24 Hours a day/7 days a week

www.belovedhaven.org

We are serving the community

Emergency Bags

EMERGENCY BAGS CONTAIN:
PERSONAL ESSENTIAL ITEMS
GIFT CARDS
CLOTHING
BABY ITEMS

NEED: $50-$100 PER BAG

THE COST PROVIDES A GIFT CARD, CLOTHING AND PERSONAL ESSENTIALS

GIVE NOW: DONATIONS CAN BE MADE ON OUR WEBSITE
WWW.BELOVEDHAVEN.ORG
OR FACEBOOK PAGE
Support for Health, Economic, and Educational Needs

Beloved Haven’s Karma Blue Thrift Store
Employment and volunteer opportunities for clients.
Supporting the Health of DV/SA/HT Survivors in the Time of COVID-19: Building Collaborations with Community Health Centers

Anna Marjavi, Program Director, Futures Without Violence
Anisa Ali, MA, Senior Program Specialist, Futures Without Violence
Health Providers Can Be a Lifeline

Health Care Providers may be:

- the **first** responders for people experiencing DV/SA/HT
- the only other person the patient is allowed to speak to
- the only kind words heard
- the only access to information on help and safety
Meeting People Where They Are

✓ Health centers are one of the few places where people can still go and where survivors + their children can receive support.

In-person + virtually

✓ DV advocacy programs are still operating and adapting to meet the needs of survivors and their children.

In-person + virtually
Community health centers are community-based and patient-directed organizations that deliver low cost comprehensive primary health care services.

Often include:

- pharmacy
- mental health services
- substance abuse programs
- oral health services
- pregnancy, perinatal and post-partum care

https://findahealthcenter.hrsa.gov
Medical Health Coverage Enrollment

Did you know?: Being a survivor of domestic violence is considered a “Qualifying Life Event” meaning survivors can enroll in health care at anytime throughout the year.

- Survivors of DV may apply for health insurance through healthcare.gov at ANY TIME.
- They qualify for a Special Enrollment Period (SEP) because they are survivors of DV.

Support survivor access to health by asking about coverage needs and making a warm referral to your local health center.
Human Trafficking Collaboratives Can Partner with Community Health Centers to Support Survivor Health:

Domestic violence (DV) programs, law enforcement, legal services, and other partners can make a warm referral to a community health center. DV programs and community health centers can offer bi-directional warm referrals to one another to improve survivor health and promote safety.

Community Health Center Partner

Improve health and safety through “CUES”

= Workforce Development Programs
= Child Welfare/Advocacy Programs
= Law Enforcement
= Other social service programs, such as: sexual assault programs, human trafficking programs, youth services, faith-based programs
= DV Program Partner

Improve health and wellness for domestic violence/sexual assault/human trafficking survivors

(Bi-directional warm referrals between health centers and DV programs)
Health Impact of DV/SA and Human Trafficking
Addressing DV/SA/HT Using Telehealth during the COVID-19 Public Health Emergency
CUES: An Evidence-based Intervention

Confidentiality
Universal Education
Empowerment
Support

Homelessness Safety Card
Being pilot tested
www.IPVHealthPartners.org online toolkit + CUES

Guidance on:
✓ Enhancing patient privacy
✓ Disclosure limits of confidentiality
✓ Universal education scripts
✓ Reaching friends and family
✓ Disclosures + supportive messages
✓ Warm referrals to local DV programs
✓ Safely sharing resources
✓ Tech privacy tips
Empowerment through Altruism

The Science of Helping Out

During a crisis, the people who cope best are those who help others.

Universal Education + altruism = survivor strength
Tips to Include CHCs in your Collaborative

1. Identify your local community health center by visiting: https://findahealthcenter.hrsa.gov.
2. Identify a champion within the CHC and invite them to your collaborative meetings.
4. Work with the CHC to provide a training to all staff.
5. Establish referral processes for survivors once the CHC implements the “CUES” intervention.
CHC Partnership Benefits for Advocacy Programs and Collaborative Systems

- COVID operational protocol: consultation with health center staff (guidance on SIP; shelter/isolation; staff illness support)
- Health enrollment for clients or staff (sick or not) (medical home, PCP)
- Enabling services (transportation, interpretation)
- COVID education/support for clients
- COVID testing; some drive-through or walk-up
- Access to prescriptions and medication refills
Telehealth, COVID-19, DV, and Human Trafficking: Increasing Safety for People Surviving Abuse

A Guide for Community Health Centers and Partnering Domestic Violence Programs

- Telehealth strategies for community health centers to support survivors of human trafficking and domestic violence, in partnership with DV Programs
- Step-by-step guide to the “CUES” intervention
- Sample scripts for talking with patients about DV and trafficking, including responding to disclosures
- Visual pathway for addressing DV and trafficking in health centers

www.ipvhealthpartners.org

Sarah Gonzalez Bocinski, MPP, Program Manager, Futures Without Violence
Chat Box Discussion

What types of employment opportunities do you connect survivors to? / What types of jobs do the survivors you serve typically hold?

Type in the chat box...
Shifting Employment Pathways

Among the estimated 13.4 million vulnerable jobs in the restaurant industry, 3.6 million involve food preparation and serving (a category that includes fast food).

Almost 11 million jobs in customer service and sales are vulnerable, including 3.9 million retail salespeople and 3.3 million cashiers.

COVID-19 and Jobs

- Very limited opportunities
- Growth in some occupations – grocery/pharmacy, delivery, warehousing
- Essential workers face high risks

**Immediate**
- Hospitality and service sectors will be the last to recover
- Some jobs will be automated
- Labor market will be very competitive

**Long-term**
Accessing Economic Opportunity

- There are lots of unknowns in the job market
- Job seekers may need new skills to match available job opportunities
- Workforce connections are more important than ever
The Workforce Development System

- Workforce Innovation and Opportunity Act (WIOA)
  - U.S. Department of Labor (Employment Training Administration)
    - Adult, Dislocated Worker, Youth Programs (Title I)
    - Wagner-Peyser (Title III)
  - U.S. Department of Education (Office of Career, Technical, and Adult Education)
    - Adult Education and Literacy (Title II)
  - U.S. Department of Education (Office of Special Education and Rehabilitative Services)
    - Vocational Rehabilitation (Title IV)
Resources for Job Seekers

American Job Centers

• Universal access point
• Offers basic and individualized career services, education and job training programs, and various support services
• Tailored services for youth and veterans

www.careeronestop.org/localhelp/find-american-job-centers.aspx
Resources for Job Seekers, cont.

- Apprenticeship programs
- CBO or community college based job training programs

**Considerations:**
- How do you navigate these resources?
- Are there remote opportunities?
- Are they credentialed?
- Are there related job openings?
- Are they trauma informed?
- Do they provide support services?
Opportunities for Systems Advocacy

Workforce Development Boards

• Direct federal, state, and local funding to workforce development programs.

• Develop strategic plans that focus on local high-growth industries and set funding and training priorities for their area.

www.careeronestop.org/LocalHelp/WorkforceDevelopment/find-workforce-development-boards.aspx
Collaborative Model

Covenant House (Trenton, NJ) and UPS – offering job readiness to job placement resources for youth survivors of trafficking

www.covenanthouse.org/charity-blog/blog/ups-partners-covenant-house
Strengthen Support & Services for Survivors and their Families

✓ Remain flexible and adapt to the evolving environment in order to meet the needs of survivors/victims of DV/SA/HT
✓ Ensure access to health care and social support
✓ Facilitate access to employment and education opportunities
✓ Encourage predictability & harm reduction, along with healthy social, spiritual, and community connections
✓ Increase awareness of risks for human trafficking exploitation
✓ Strengthen collaboration with key partners
IPVHealthPartners.org is an online toolkit for establishing and expanding partnerships between community health centers and local DV programs. The toolkit offers easily adaptable tools making it the go-to resource for community health centers and DV agencies partnering to improve the health and safety of survivors of DV/HT.

Information for promoting domestic violence and health partnerships for domestic violence/sexual assault advocates, and for health centers.
COVID-19 Resources for Survivors and Families

- Resources for Protecting your Health: [https://www.futureswithoutviolence.org/protecting-your-health/](https://www.futureswithoutviolence.org/protecting-your-health/)
- Resources for Kids and Families: [https://www.futureswithoutviolence.org/resources+for+kids+and+families](https://www.futureswithoutviolence.org/resources+for+kids+and+families)
- Resources for Workplaces: [https://www.workplacesrespond.org/page/covid19](https://www.workplacesrespond.org/page/covid19)
Group Chat & Questions:

• Use the chat to share any questions or comments you have for the presenters.
• Share one or two strategies that have been meaningful, or helpful to you in incorporating services for HT survivors.
Thank you! + Evaluation

Please take a moment to complete a short evaluation regarding today’s webinar and to request resources, or a certificate of participation.
https://www.surveymonkey.com/r/webevalhealthwork

Additional resources:

For questions and resources, please contact Mónica Arenas:
marenas@futureswithoutviolence.org